

Board Summary: September 2021

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COVID Incident Management Response and Recovery

- Ian Hartley-Dade, Chief Operating Officer, shared an update on the Mahitahi COVID alert level 4 and 3 responses, and the recovery plan as the region moved into alert level 2.
- Highlights included:
 - Data and intelligence driving vaccine support and response
 - A working group has been formed to focus on supporting DHB vaccination equity efforts
 - Ongoing clinical support and advice for primary health care providers
 - Support primary care to overcome any backlog in planned care because of lockdown

Health Reform Hui

- The Board of Ngāti Hine requested to meet with the Mahitahi Hauora Board to discuss how it can support securing a strong case for Tai Tokerau to be a locality prototype location in the Health Reforms, and to better understand the Mahitahi Hauora strategic direction in this space
- The Mahitahi Hauora Board agreed to hold a hui to discuss both these points with all Māori Health Providers and GP practices within the next month

Escalation Policy and Procedure

- Sandra Wilkinson, Mahitahi Hauora Primary and Community Care Workforce Lead presented a paper outlining Mahitahi Hauora's Escalation Policy and Procedure, and a request for funding to support its delivery.
- The Escalation Policy and Procedure outlines the approach for supporting a rapid assessment and identification of solutions to help General Practices/providers who are facing any issues threatening the ongoing sustainability of delivering their care to whānau and our community
- This could include concerns relating to:
 - Clinical quality or safety
 - Business processes or financial sustainability
 - Workforce
 - An unexpected event impacting their premises

- The approach in summary is:
 - Once a concern is identified, a Mahitahi Hauora response team will gather the relevant information and carry out a risk analysis of the concern
 - Working confidentially with the practice, a plan of action and support will be developed
 - Any supporting resources to mitigate the risk will be prioritised for a determined time
- The paper brought to Board requested approval for the creation of a contingency fund to support financially driven concerns as identified in the escalation process.
That request was approved by the Board.

Te Tiriti o Waitangi and Operational Flow

- Mahitahi Hauora Nurse Director Hemaima Reihana-Tait presented a paper outlining how Te Tiriti o Waitangi is implemented in its operations and delivery.
- Highlights included:
 - Mahitahi has begun moving towards delivering our services aligned with the three interconnected elements of the Pae Ora Māori Action Plan (Mauri Ora, Whānau Ora, Wai Ora).
 - Through its team of National Health Care Home (NHH) Improvement Partners and the NHH Pae Ora Health Future of Programme work, Mahitahi support General Practice to align with Pae Ora as well.
- The Board encouraged Mahitahi and Hemaima to keep moving strongly forward with this critical area of mahi.

Board Governance Review

- As part of the Boards commitment to continuous review and feedback, it was agreed the Institute of Directors would carry out a Board governance review and evaluation.

Strategies – communication and information technology

- The Board approved the Communication and Information Technology strategies for 2021/22.
- Highlights of the communication strategy going forward included:
 - Focus on comms to support improving Māori health equity
 - Whānau voice driving communications
 - Accessible and engaging health and wellbeing information for whānau
 - Clear ‘road mapping’ of role, vision, and strategy for Mahitahi
 - Locality redesign comms and engagement
 - Strong emphasis on whānau, community and primary health care provider engagement – community hui planned
- Highlights of the Information Technology (IT) strategy included:
 - Health reforms and the HDSR digital and data strategy will drive IT strategy with emphasis on:
 - Equity of access and health outcomes
 - Empowering whānau as partners of the health system
 - Enabling the health workforce to deliver high quality, safe and efficient care
 - Creating an accessible and resilient health ecosystem
 - Enabling access to actionable insights