

Information sheet for referring agencies

The Manawa Ora Healthy Home Initiative supports tamariki and whānau to live in warmer, drier, healthier homes. Manawa Ora provides housing solutions throughout Northland by Mahitahi Hauora.

Services offered

If the referral is accepted the whānau will be allocated to one of seven Whānau Ora providers located across Northland. A community health worker / kaimahi from that service will make contact with the whānau, visit them in their home to undertake a comprehensive housing assessment and identify what housing interventions can be provided to make the home warmer and drier. Manawa Ora will then coordinate the supply of these housing solutions. The interventions available include insulation, heating, bedding, curtains, carpets, ventilation, and education. Not all these interventions will be needed by all families.

Manawa Ora can help all whānau regardless of their housing situation if they live in their own home, are renting, living in a HNZ home, or need help to find a home.

To be eligible, whānau must meet the following criteria:

- a) Live in the Northland District Health Board catchment area (from Te Hana in the south to Cape Reinga)
- b) Be a NZ citizen or permanent resident
- c) Have a current Community Services Card or be eligible for one (if the family think they may be eligible, please complete referral and we can follow up with family).

In addition, **one** of the following is required:

- a child aged **0 up to 5 years** hospitalised (within the last 12 months) – *or is at risk of hospitalisation due to their housing conditions* – with any of the following: lower respiratory tract infections, pneumonia, bronchiectasis, bronchiolitis, meningitis, tuberculosis, Group A streptococcal (GAS) sepsis, meningococcal disease, positive strep GN (glomerulonephritis), Rheumatic Fever
 - **OR**
- is pregnant
 - **OR**
- a new parent (baby up to six months of age)
 - **OR**
- family with a child under 5 with at least two of the following social risks: Oranga Tamariki—Ministry for Children finding of neglect or abuse, caregiver of child with a corrections history, long-term benefit receipt, or mother has no formal qualifications. *Evidence of these social risks is not required.*

OR, if the whānau you are working with has presented with any **one** of the following, they **must also have an additional child aged 0– 19 living with them and report functional or structural overcrowding:**

- Has a child aged **0 up to 14 years** hospitalised overnight with an indicator condition (lower respiratory tract infections, pneumonia, bronchiectasis, bronchiolitis, meningitis, tuberculosis, Group A streptococcal (GAS) sepsis, meningococcal disease, positive strep GN (glomerulonephritis), Rheumatic Fever)
 - **OR**
- A person in the house who is eligible to receive monthly penicillin injections as a result of a past episode of Rheumatic Fever
 - **OR**
- Or a family where there has been more than 3x episodes of Group A streptococcal (GAS) pharyngitis within a household within a 3 month period.

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