

# From Middleman to Locality Enabler

We'd like to be a partner with you to accelerate your plans to deliver the best possible wellbeing services to whānau.

Pending discussions over the next few weeks with our customers and consultation with our staff, we propose to withdraw from agreements with Northland DHB that force primary healthcare providers to deliver services that they've told us just don't work for their communities.

This would mean that we were no longer competing with you for resources to deliver services to whānau. Instead, we think we can offer more to whānau by supporting your organisation and the wider wellbeing system to craft solutions and business cases that create a compelling need to invest in Te Tai Tokerau.

We could then focus on providing services, advocacy and support meaningful to the wider primary health sector right across the District.

We've also started reflecting on our approach to localities - considering what's worked well and what hasn't. In the future, we propose to be your first-choice partner in enabling localities and collaborations across the wellbeing space. We have the local relationships, skills and expertise needed to support cultural knowledge and whānau aspiration, and we have the capacity the system needs to implement them successfully and sustainably.

Not simply organising, funding or commissioning general practice delivery as we have previously done.

We believe our future lies in providing a planning and enablement function for all Te Tai Tokerau primary health providers.



## Mahitahi Hauora as a Systems Provider

We believe our future lies in being a network locality enabler for the health and wellbeing system in Te Tai Tokerau. In providing a planning and enablement function for all Tai Tokerau primary health providers. Supporting aspirations for healthier, happier whānau and communities as a locality network enabler. Not organising, funding or commissioning general practice delivery as we have previously done.

## Re-oriented Mahitahi Hauora

We're proposing a new, revitalised focus on how we can support you to bring to life your aspirations for better health and wellbeing in your communities. We would use our intimate knowledge of the Northland primary healthcare landscape to support your knowledge of your communities and your expertise in delivering healthcare to them.

We want to be your Te Tiriti partners in this area, with our mahi and approach to our relationship with you always guided by kaupapa Māori and managed through a te ao Māori lens.

- Building capacity
- Organisational focus embraces the wider primary healthcare sector



## Review and Strategic Direction

We've been listening closely to voices from a wide range of primary healthcare providers about what they want from Mahitahi Hauora. We took this feedback and spent July, August and September re-imagining ourselves and re-designing our offering not just for General Practices, but for the wider primary healthcare sector in Te Tai Tokerau. Papa Tikanga, an outcomes framework we have developed with Northland whānau, is a unique taonga that we would elevate in our mahi to make us accountable to communities for our performance.



## Stakeholder Engagement

Over the next few weeks we propose to meet with you so we can learn about your aspirations for a wellbeing system across Te Tai Tokerau. It's of utmost importance to us that we can create the trust and opportunities needed for collaboration for the benefit of whānau.

We believe that our proposed independence from Northland DHB would enable us to create compelling cases for investment in Te Tai Tokerau under the Health and Disability Review.

- Consultation with staff
- Engagement with Providers



## Health and Disability System Review

The Health and Disability System Review is a game-changer for us all. We believe that as its impacts unfold, our new focus will give you the best unified voice for change in open, transparent dialogues.

We truly believe that as an independent, local organisation based right here in the region with you, we can offer more leverage than individual businesses trying to negotiate terms with several different Crown agencies all focused on different outcomes.

With our new focus on delivering only what you know to be important for your organisation we will be able to advocate for you more fully and effectively.



## Key Partnerships

During this time we propose to negotiate the withdrawal of many of the funding agreements we hold with Northland DHB. We would still be a PHO, as we believe that the only way equity can be achieved for whānau is through an aligned primary and community system that requires the collective knowledge and experiences of all partners to create a thriving and vibrant Northland.

- Structure fully recruited
- Negotiations with providers completed
- Funding to providers in place

